



# NEW HAMPSHIRE LEGAL ASSISTANCE

*Working for Equal Justice Since 1971*

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July 10, 2025

Cindy Roberts  
Bar Foundation Coordinator  
New Hampshire Bar Foundation  
2 Pillsbury Street, Ste. 300  
Concord, NH 03301

***Via email only: [croberts@nhbar.org](mailto:croberts@nhbar.org)***

Dear Cindy:

Enclosed please find the final report of New Hampshire Legal Assistance (NHLA) for the FY 2025 IOLTA Grant Program, including a narrative and the following attachments:

- 1) List of collaborating partners (pages 4-5)
- 2) Statistical summary: Closed Cases and Financial Outcomes charts (pages 6-7)
- 3) Financial Statement (IOLTA Grant only) (page 8)
- 4) Financial Statement (NHLA, through May 31, 2025) (pages 9-10)
- 5) Example of materials funded by the IOLTA Grant (pages 11-12)

603 Legal Aid is submitting a joint report, on behalf of both 603 Legal Aid and NHLA, about the supplemental IOLTA grant for the collaborative website project. The joint submission includes both narrative and financial reports.

On behalf of NHLA's staff and Board, thank you to the Bar Foundation Board and staff for your continued partnership in providing civil legal aid to our clients and your work to improve access to justice for all in New Hampshire. IOLTA funding remains crucial to NHLA's services and success.

Please let me know if I can provide any other materials or information, or support your efforts in any way.

Very truly yours,

Sarah Mattson Dustin, Esq.  
Executive Director

Enc.

**NEW HAMPSHIRE LEGAL ASSISTANCE  
IOLTA Grant Program  
Final Report for FY 2025 – July 10, 2025  
Grant Amount: \$862,000**

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**NHLA's Purpose and Work Supported by the IOLTA Grant**

New Hampshire Legal Assistance (NHLA) is a nonprofit law firm working to make justice a reality for and with people who experience economic hardship that threatens their basic human needs. Through representation and systemic advocacy, NHLA offers civil legal aid that addresses the effects and root causes of poverty.

**Individual Client Representation**

NHLA's work is centered on representation of individual clients and organized by practice area projects, as follows:

NHLA's Housing Justice Project, Foreclosure Relief Project, and Fair Housing Project work on cases involving eviction (primarily from subsidized housing and manufactured housing); foreclosure; property tax deeding; and unlawful housing discrimination. Our Energy and Utility Justice Project focuses on access to affordable basic utility services for low-income consumers.

The Domestic Violence Advocacy Project works in partnership with 603 Legal Aid, the New Hampshire Coalition Against Domestic and Sexual Violence, and 12 regional crisis centers to provide holistic civil legal services to victims and survivors of domestic violence, stalking, human trafficking, and sexual assault, with a focus on final protective order hearings and divorce and parenting (custody) cases.

The Benefits Project helps individuals with disabilities obtain Social Security Disability Insurance, Supplemental Security Income, and Aid to the Permanently and Totally Disabled benefits as well as access health care through the Medicaid/Medicare programs. The Project also helps clients with other assistance programs, such as the Supplemental Nutrition Assistance Program, various cash benefits programs, unemployment insurance, and municipal welfare.

Through the Justice in Aging Project, NHLA assists older adults (age 60 and up) with civil legal problems disproportionately impacting them, including long-term care resident rights, financial exploitation, and illegal and abusive debt collection practices.

The Youth Law Project works with young people facing barriers to school enrollment and completion due to disability, homelessness, abuse or neglect, and long-term school disciplinary proceedings.

The Immigrant Justice Project handles immigration legal services for people seeking legal pathways to United States residency/citizenship, with a focus on assisting people who are detained, humanitarian relief cases such as asylum, and cases for crime victims such as U visas.

NHLA participates in two Medical-Legal Partnerships: one with Amoskeag Health in Manchester, and one with Dartmouth Health in Lebanon. We focus on immigration legal services with Amoskeag Health, while the Dartmouth Health project emphasizes services to families with young children.

### Impact Advocacy

NHLA has a long history of achieving positive change for our client communities through major litigation including New Hampshire Supreme Court appeals and class action work. We continue to litigate two major class actions (one related to the Choices for Independence Medicaid program and one related to the rights of older youth in foster care), both in partnership with local and national partners including fellow IOLTA Grantee Disability Rights Center-New Hampshire. NHLA also advocates for policies that reduce poverty, promote the well-being of people with low income and older adults, and enhance access to justice. During this legislative session, we worked primarily on policy bills related to housing, youth, and public benefits, as well as on the state budget and a bill related to IOLTA.

### FY 2025 Developments & Highlights

NHLA's overall financial well-being has held primary focus during this grant year due to multiple threats to traditionally stable funding sources. We are currently experiencing a major loss of federal funding from the Department of Housing and Urban Development (HUD). For decades, NHLA has received funding from HUD to support our Fair Housing Project, which represents clients who have experienced illegal housing discrimination, conducts a "testing" program to identify unlawful discrimination, and provides education and outreach on the Fair Housing Act. HUD funding is central to our eviction defense work, as NHLA staff often handle cases involving housing discrimination that arise in the context of a threatened eviction. HUD currently is withholding funding in the most recent grant cycle, impacting grantees nationwide including NHLA. These fair housing grants typically bring in over \$500,000 per year; losing this funding has a profound negative impact.

There are, however, positive developments to report. We are pleased that NHLA's civil legal services funding from the State of New Hampshire remains level-funded for another two years, easing significant concerns given the substantial reductions to other programs and state agencies. With a broad coalition of partners, we also successfully advocated for the appropriation of state funding for the federal Victims of Crime Act grant program. Grants under this program were otherwise facing steep declines in 2026 due to reduced federal funding. In the private funding realm, NHLA was thrilled to be awarded a Housing for Everyone grant from the TD Charitable Foundation that will support our work assisting homeowners facing foreclosure or property tax deeding.

NHLA also had another impressive year of serving clients through weekly courthouse-based eviction defense and domestic violence clinics, helping over 250 tenants facing loss of their homes and over 100 survivors of domestic violence seeking protection from abuse. Due to security concerns and problems with defendants not being served (resulting in hearings not going forward), the domestic violence clinic in Nashua has not been as effective as we hoped, and we have decided to pause operations of that clinic

at this time. We will continue to hold weekly domestic violence clinics in Manchester, which continues to be successful.

### **Project Evaluation**

As described in our application, NHLA uses a combination of quantitative and qualitative data and client feedback to evaluate our work.

We used LegalServer, our case management program, to generate the attached “Closed Cases” and “Financial Outcomes” charts, which show (1) the number of clients we helped as well as the number who were unserved/underserved; and (2) the readily quantifiable financial outcomes we achieved for our clients. As shown in these charts, NHLA assisted 3,705 people, closed 975 cases, and achieved over \$4.9 million in financial benefit for our clients. Although we did not achieve the estimates proposed in our application (which were based on calendar year 2023 data), this decrease was driven by two factors: a reduction in housing cases (and the funding for those cases) due to the ending of the pandemic-era federal Homeowner Assistance Fund (HAF) program; and a reduction in overall referrals as we believe the community is increasingly aware that 603 Legal Aid is the initial point of contact for civil legal issues, which means we answer fewer calls meant for 603 Legal Aid.

NHLA also continues to seek feedback from our clients using a Client Satisfaction Questionnaire (available in several languages and sent to clients with a stamped return envelope). Responses show that most clients are very satisfied with NHLA’s work. When a client expresses dissatisfaction, the Executive Director investigates immediately and responds as appropriate. NHLA also has a robust client grievance procedure.

### **Case Stories**

Attorney Steve Tower represented an older adult who was taken advantage of at a time when she was dealing with her husband’s hospitalization and impending end of life as well as her own deteriorating health. She was the victim of a scam by a “we buy houses” company that groomed her to sell her home and falsely warned her that Medicaid would take her home if she did not sell right away, all while medical bills continued to mount. Under the terms of the sale, our client would not have received even a fraction of what she had sold the home for before she died because the company had confusingly structured the payments as an over 20-year mortgage, where the client would be paid only \$650 a month over this period with zero interest on the total amount owed. Steve, alongside private co-counsel, helped the client recover much of the equity of her home through a lump sum payment of \$140,000, which she can use to purchase a condo or manufactured home.

Attorney Elyssa Willadsen represented a woman who works as a paraprofessional in the public school system and came to NHLA seeking a divorce from her abuser, who had violated the domestic violence protective order (DVPO) she had against him at least twice. Our client was facing the stress and trauma of a protracted divorce matter and loss of the camper she lives in. Elyssa helped the client by reaching a divorce settlement that included all the client wanted and by ensuring she did not have to speak with or see her abuser at any point during the divorce process. Elyssa also assisted the client by obtaining a one-year extension of the DVPO. Our client is able to continue living in her camper among a community of supportive neighbors.

## NHLA Collaborating and Cooperating Partners: 2025

### Co-Counseling and Collaborating Nonprofit Law Firms

603 Legal Aid  
AARP Foundation  
American Civil Liberties Union – NH  
Children’s Law Center of New Hampshire  
Children’s Rights – NY  
Disability Rights Center – NH  
Nixon Peabody LLP  
Orr & Reno  
Weil, Gotshal & Manges LLP

### Advocacy

ABLE NH  
American Friends Service Committee  
CASA of NH  
Center for Budget and Policy Priorities  
Center for Responsible Lending  
Clean Energy NH  
Granite State Children’s Alliance  
Granite State Organizing Project  
Home for All  
Housing Action New Hampshire  
Kent Street Coalition  
Manchester NH NAACP  
MomsRising  
National Center for Law and Economic Justice  
NAMI NH  
National Employment Law Project  
New Futures  
NH Coalition Against Domestic & Sexual Violence  
NH Coalition to End Homelessness  
NH Fiscal Policy Institute  
NH Food Access Coalition  
NH Municipal Association  
NH SNAP Coalition  
NH Voices of Faith  
NH Youth Movement  
PLAN NH  
Rights & Democracy  
Shriver Center on Poverty Law/Legal Impact Network  
Southern NH Regional Planning Commission  
United Valley Interfaith Project  
Waypoint

### Consumer

Greenpath Credit Counseling  
National Consumer Law Center

### Aging

AARP – New Hampshire  
Alzheimer’s Association MA/NH  
Ascentria Care Alliance  
Crotched Mountain Community Care  
Easterseals  
Home Care, Hospice & Palliative Care Alliance of NH  
Justice in Aging  
LeadingAGE  
Life Coping  
National Academy of Elder Law Attorneys – NH Chapter

NH Alliance for Healthy Aging  
NH Association of Residential Care Homes  
NH Bureau of Adult and Aging Services  
NH Commission on Aging  
NH Financial Abuse Specialty Team  
NH Office of Long-Term Care Ombudsman  
NH Office of Public Guardian  
NH Service Link  
North Country Elders Program  
Senior Caregivers  
St. Joseph Community Services  
UNH Center on Aging and Community Living

### Health

American Heart Association  
Ammonoosuc Community Health Services  
Amoskeag Health  
Bi-State Primary Care Association  
Coalition for NH Oral Health Action  
Community Partners (Stafford County)  
Coös County Family Health Services  
Dartmouth Health:  
- Dartmouth-Hitchcock Medical Center  
- Addiction Treatment Program  
- Moms in Recovery  
Endowment for Health  
Families First Health and Support Center  
Foundation for Healthy Communities  
Genesis Behavioral Health in Laconia  
Granite Case Management  
Greater Manchester Assistance Project  
Greater Nashua Mental Health Center  
Health Market Connect NH  
National Health Law Partnership  
NH Academy of Family Physicians  
NH Community Behavioral Health Association  
NH Food Bank  
NH Health Care Association  
NH Health & Equity Partnership  
NH Hospital Association  
NH Hunger Solutions  
NH Medical Society  
NH Partnership for Public Health  
NH Pediatric Society  
NH Public Health Association  
Portsmouth Regional Hospital  
Southern NH Area Health Education Center  
University of Massachusetts – Boston  
Winnepesaukee Regional Public Health Council

### Social Services

2-1-1 New Hampshire  
Catholic Charities of New Hampshire  
Community Action Agencies  
- Community Action Program Belknap-Merrimack Counties  
- Community Action Partnership Hillsborough and Rockingham Counties  
- Community Action Partnership of Strafford County  
- Southwestern Community Services

## NHLA Collaborating and Cooperating Partners: 2025

- Tri-County Community Action Program

Family Assistance Advisory Council  
Family Resource Centers:

- TLC Family Resource Center
- Whole Village Family Resource Center

Gateways Community Services  
Granite State Independent Living  
Greater Nashua Food Council  
Greater Nashua United Way  
Lakes Region Community Services  
Listen Community Services  
Monadnock Family Services  
NH Listens  
Northeast Deaf and Hard of Hearing Services  
Northern Human Services  
One Sky Community Services  
Overcomers Support Services  
Regional Domestic Violence Crisis Centers (12)  
Riverbend Mental Health Community Center  
School Nutrition Association  
Strafford County Family Justice Center  
Strafford County Supervised Visitation Center  
Sullivan County Nutrition Services  
United Valley Interfaith Project  
West Central Services

### **Children**

End 68 Hours of Hunger  
NH Children's Trust  
NH Lead Paint Collaborative  
Office of the Child Advocate  
The Parent Information Center  
Youth Enrichment Partnership

### **Housing**

AHEAD (Affordable Housing, Education & Development)  
The Carey House  
CATCH (Concord Area Trust for Community Housing)  
Community Home Solutions  
Crossroads House  
Harbor Homes  
The Housing Partnership  
Laconia Area Community Land Trust  
Local Continuums of Care (Homelessness)  
National Housing Law Project  
Neighborhood Housing Services of Greater Nashua  
Neighborworks Southern NH  
NH Community Loan Fund  
NH Housing Finance Authority  
Under the Bridge

### **Immigrant Rights**

AILA/AILA New England  
American Civil Liberties Union – MA  
Ascentria Care Alliance  
Boston College Law School Immigration Clinic  
Central West Justice Center (MA)  
Children's Law Center (MA)

Committee for Public Counsel Services – Immigration Impact Unit (MA)  
Greater Boston Legal Services (GBLS)  
Harvard Immigration & Refugee Clinic  
Immigrant Legal Advocacy Project (ILAP) (ME)  
International Institute of New Hampshire  
Maine School of Law Refugee & Human Rights Clinic  
Massachusetts General Hospital Asylum Clinic  
Massachusetts Law Reform Institute – Immigration Coalition  
MIRA Coalition / MIRA Coalition – Welcoming NH  
NH Center for Justice & Equity  
NH Coalition for Occupational Safety and Health  
NH Immigrants Project  
NH Minority Health Coalition  
Northeast Justice Center (MA)  
PAIR Project (Political Asylum/Immigration Representation) (MA)  
Prisoners' Legal Services MA  
Project Home NH  
Somali Development Center  
Southern Sudan Community of NH  
Upper Valley Human Rights Coalition – Geisel School of Medicine  
Vermont Asylum Assistance Project  
Vermont Law School Center for Justice Reform Clinic  
Women to Women  
Welcoming All Nationalities Network (NH/VT)  
Yale Law School Worker and Immigrant Rights Advocacy Clinic

### **Government**

Governor's Commission on Disability  
Governor's Commission on Domestic Violence  
Governor's Office for Emergency Relief and Recovery  
Local Welfare Administrators Association  
Nashua Public Library  
NH Banking Department  
NH Council on Developmental Disabilities  
NH Department of Energy  
NH Department of Health and Human Services  
NH Department of Justice  
NH Division for Children, Youth and Families (DCYF)  
NH Employment Security  
NH Office of the Governor  
NH State Veterans Council  
NH Unemployment Advisory Council  
Office of Consumer Advocate  
Office of Minority Health and Refugee Affairs  
US Citizenship and Immigration Services  
US Department of Veterans Affairs  
US Food & Nutrition Service

### **Private Corporations**

Bank of New Hampshire  
Dupont Group  
Eversource Energy  
Liberty Utilities  
New Hampshire Electric Cooperative  
Until Energy Systems

**New Hampshire Legal Assistance Closed Cases  
June 1, 2024 to May 31, 2025**

	Belknap	Carroll	Cheshire	Coös	Grafton	Hillsborough	Merrimack	Rockingham	Strafford	Sullivan	Out of State and Unknown	Grand Total
Utility / Consumer	5		2	1	2	8	7	6	3	2		36
Education		1			1	2		1		1		6
Family / DV	5	14	9	13	36	43	13	14	4	33	1	185
Health	4	2	6	2	2	15	6	8	5	5		55
Housing	17	8	20	18	34	109	29	51	48	44	1	379
Income Maintenance and Employment	16	8	10	7	23	51	21	24	20	10	5	195
Individual Rights	1				2	53	4	2	39		4	105
Other Civil Legal Matters				6	1	2				5		14
Cases Closed*	48	33	47	47	101	283	80	106	119	100	11	975

\*Does not include clinic cases. This number is greater than the number of clients served, as many clients received help from NHLA in more than one case.

Clients Served	44	30	47	44	87	270	75	101	117	82	11	908
Client Family Members Served	36	44	48	39	103	454	73	69	81	157	11	1,115
People Provided Services at Eviction Clinics						254						254
People Provided Services at Domestic Violence Clinics						107						107
Referrals to Other Agencies	37	13	24	33	28	442	109	167	44	59	4	960
Unmet Need (Primarily Due to Lack of Resources)	18	7	10	8	22	150	49	35	37	25		361
Total People Assisted	135	94	129	124	240	1,677	306	372	279	323	26	3,705

**New Hampshire Legal Assistance Financial Outcomes  
June 1, 2024 to May 31, 2025**

		A	B	C	B + C	
Case Type	Cases*	Recurring Payment, Assistance or Debt Avoided (Monthly)	Value of Recurring Payment, Assistance or Debt Avoided (Annualized)	One-Time Recovery	Total	Total Value of Payment, Assistance or Debt Avoided (After Projected Duration)
Family Law	29	\$16,504	\$198,051	\$153,348	<b>\$351,399</b>	
Federally Subsidized Housing/Fair Housing/Other Housing	93	\$86,544	\$1,038,528	\$161,419	<b>\$1,199,947</b>	
Foreclosure & Property Taxes	20	\$120	\$1,440	\$1,578,831	<b>\$1,580,271</b>	
Utility/Consumer	11	\$525	\$6,300	\$278,552	<b>\$284,852</b>	
Supplemental Security Income (SSI) (Projected Duration: 9.7 Years)	12	\$3,173	\$38,079	\$109,095	<b>\$147,173</b>	<b>\$369,362</b>
Social Security Disability Insurance (SSDI) (Projected Duration: 10.5 Years)	17	\$17,067	\$204,805	\$366,960	<b>\$571,765</b>	<b>\$2,150,455</b>
Estimated Value of Medicare for SSDI Beneficiaries^ (Projected Duration After Waiting Period: 8.5 Years)		\$21,383	\$256,598		<b>\$256,598</b>	<b>\$2,181,083</b>
Medicaid	2			\$113,000	<b>\$113,000</b>	
Unemployment**	14	\$1,206	\$13,869	\$179,475	<b>\$193,344</b>	
APTD	4	\$3,282	\$39,384	\$11,195	<b>\$50,579</b>	
TANF	2	\$1,629	\$19,548	\$1,214	<b>\$20,762</b>	
SNAP (Food Stamps)	7	\$2,384	\$28,608	\$23,099	<b>\$51,707</b>	
Local Welfare	25	\$300	\$3,600	\$56,688	<b>\$60,288</b>	
Other	2	\$1,820	\$21,840	\$2,000	<b>\$23,840</b>	
<b>Totals</b>	<b>238</b>	<b>\$155,938</b>	<b>\$1,870,650</b>	<b>\$3,034,875</b>	<b>\$4,905,525</b>	<b>\$4,700,899</b>

\*This column includes NHLA cases with readily quantifiable financial outcomes only, including cases in which NHLA's client secured title to real estate (which is reported as a one-time recovery).

^The most recent federal government data available shows that in 2021 Medicare provided an average of \$15,094 per year in payments for the medical and hospital bills of Medicare beneficiaries. See [https://www.medpac.gov/wp-content/uploads/2024/07/July2024\\_MedPAC\\_DataBook\\_Sec2\\_SEC.pdf](https://www.medpac.gov/wp-content/uploads/2024/07/July2024_MedPAC_DataBook_Sec2_SEC.pdf) (page 16). Please note that in previous years, the federal government data included average payments per year specifically for people receiving Medicare based on disability rather than age (excluding payments for people with end-stage renal disease). The data no longer differentiates between different categories of beneficiaries in that way. Our estimate of the amount of Medicare coverage gained for our clients is derived by multiplying the number of new Medicare beneficiaries by the average annual expenditure. As Medicare expenditures are generally higher for beneficiaries receiving Medicare based on disability and also generally rise over time, this number is likely lower than the actual amount of Medicare benefits these clients will receive.

\*\*Unemployment insurance benefits are paid weekly and the total in column A reflects weekly benefit payments. Based on the most recent data available from New Hampshire Employment Security, the average number of weeks of benefits paid to each claimant was 11.5 weeks for July 2024. See <https://www.nhes.nh.gov/elmi/products/documents/economic-analysis-2024.pdf> (page 13). The total in column B is the total in column A multiplied by 11.5.



New Hampshire Legal Assistance  
IOLTA 12 MONTH FINANCIAL REPORT  
June 1, 2024 - May 31, 2025

<b>Personnel</b>	
Salaries	\$ 552,944
Employment Taxes	41,768
Benefits	95,974
<b>Personnel Subtotal</b>	<u>690,686</u>
 <b>Non-Personnel</b>	
Space & Occupancy	40,016
Communications	3,814
Office Supplies & Expenses	5,684
Library	7,996
Contracted Services	70,348
Legal Costs	3,170
Training/Conferences/Meetings	5,260
Travel - Local	10,883
Dues & Fees	5,998
Insurances	6,635
Equipment Maintenance/Leasing	672
Postage	1,314
Recruiting	1,169
Administrative	778
Miscellaneous	179
Depreciation	7,399
<b>Non-Personnel Subtotal</b>	<u>171,314</u>
 <b>Total Expenses</b>	 <u><u>\$ 862,000</u></u>

\*sub-grants not included

New Hampshire Legal Assistance									
Income Statement - Budget vs Actual									
May 2025									
		12/31/24 Audit	YTD 05/31/2025	YTD Budget	Fav (Unfav)		2025 Budget	2025 Rolling Forecast	Variance Explanation
<b>REVENUE</b>									
Statewide Appropriation		\$ 1,500,000	\$ 625,000	\$ 625,000	\$ -	0%	\$ 1,500,000	\$ 1,500,000	
Domestic Violence		1,748,575	749,228	698,815	50,413	7%	1,647,445	1,722,156	VOCA ahead of budget due to timing of work (higher than expected year end rollover)
IOLTA		815,331	389,165	376,665	12,500	3%	899,917	978,327	Timing of subgrant to 603LA for supplemental IOLTA grant
Fair Housing		428,481	248,223	234,164	14,059	6%	528,500	267,024	HUD grant hours caught up in order to fully spend down PEI grant by 5/31; Rolling forecast reflects non-renewal of HUD PEI and EOI grants
TD Charitable Foundation		-	7,250	-	7,250	-	-	123,919	TD Charitable housing grant not budgeted
Impact Litigation		-	-	-	-	-	55,500	55,500	
Immigration and Removal Defense		156,662	78,674	78,675	(1)	0%	175,000	175,000	
Justice in Aging		354,452	63,654	66,383	(2,728)	-4%	256,365	252,637	
Homeless		59,194	15,806	15,805	1	0%	50,000	50,000	
CLS - Fundraising		225,377	26,061	84,300	(58,239)	-69%	219,242	219,242	timing of CLS donations - May distributions not yet complete
Medical-Legal/Medicaid Expansion		130,243	52,706	51,915	791	2%	124,600	124,600	
North Country - Tillotson		110,000	42,000	40,000	2,000	5%	110,000	115,500	
United Ways		34,213	1,250	-	1,250	-	-	5,625	
Case Revenue		50,196	35,934	12,500	23,434	187%	30,000	53,434	SSDI related attorney's fees awards
General Operating - EH		25,000	-	-	-	-	25,000	25,000	
General Operating - NHCf		50,000	-	-	-	-	50,000	50,000	
Interest Income		95,148	50,912	36,405	14,507	40%	87,388	102,501	Higher than budgeted cash on hand
Benefits		12,225	-	625	(625)	-	12,500	11,875	NH Children's Trust - no office hours held in Q1
Consumer Protection		23,325	-	1,600	(1,600)	-	1,600	-	Grant funds ran out in 2024
Donations - Other		8,436	5,112	4,165	947	23%	10,000	10,947	DAF and individual UW gifts to NHLA
Miscellaneous		29,149	4,175	30,415	(26,240)	-86%	125,832	12,925	Merrimack County and CBPP Step grants budgeted, not awarded (\$20,833 and \$90,000, respectively)
Youth Law		3,750	-	-	-	-	-	-	
Nonprofit Relief Fund/COVID Funding		126,505	-	-	-	-	-	-	
<b>TOTAL REVENUE</b>		<b>5,986,262</b>	<b>2,395,151</b>	<b>2,357,432</b>	<b>37,720</b>	<b>2%</b>	<b>5,908,889</b>	<b>5,856,212</b>	
<b>EXPENSES</b>									
<b>PERSONNEL</b>									
Salaries		3,567,185	1,511,635	1,556,596	44,961	2.9%	3,761,777	3,716,816	Open positions and timing of new hires
Employer FICA		267,563	114,962	117,524	2,562	2%	284,014	281,452	Open positions
Unemployment Insurance		810	624	3,762	3,138	83%	3,762	624	Budgeted higher rate in anticipation of an increase
Health Insurance		379,394	161,280	192,545	31,265	16%	460,818	429,553	Open positions, HRA contingency and budgeted higher increase in rates
Dental Insurance		58,246	23,714	26,720	3,006	11%	64,138	61,132	Open positions
Life Insurance		10,001	4,197	4,860	663	14%	11,662	10,999	Open positions
Workers Compensation Ins		3,004	865	1,570	705	45%	3,762	3,057	Budgeted higher rate
Retirement Contribution		169,450	71,802	73,941	2,139	3%	178,684	176,545	Open positions
<b>TOTAL PERSONNEL</b>		<b>4,455,653</b>	<b>1,889,080</b>	<b>1,977,518</b>	<b>88,438</b>	<b>4.47%</b>	<b>4,768,617</b>	<b>4,680,179</b>	
<b>NON PERSONNEL</b>									
Space and Occupancy		252,615	108,205	111,474	3,269	3%	266,550	263,281	
Communications		24,888	10,185	10,870	685	6%	26,099	25,414	
Office Supplies and Expenses		37,338	17,960	21,845	3,885	18%	47,137	43,252	Timing of purchases
Library and Research		49,378	23,669	23,005	(664)	-3%	55,215	55,879	
Contracted Services - Intake		150,443	69,737	68,255	(1,482)	-2%	163,811	165,293	
Contracted Services - Audit		21,178	23,806	22,000	(1,806)	-8%	22,000	23,806	Timing
Contracted Services - Legal		19,329	19,350	18,750	(600)	-3%	45,000	45,600	
Contracted Services - IT		93,177	37,913	35,055	(2,858)	-8%	89,514	92,372	InTune MDM project and AI policy
Contracted Services - Other		94,860	54,835	25,451	(29,384)	-115%	44,950	74,334	Finance dept temp
Contracted Services Sub-Grants		138,335	67,454	51,485	(15,969)	-31%	107,479	139,448	Subgrant expense to 603LA for supplemental IOLTA grant \$12.5K over budget (offset in revenue)
Client Legal Costs		17,159	7,078	8,800	1,722	20%	21,118	19,396	These costs can fluctuate greatly
Trainings and Meetings		35,971	11,633	19,415	7,782	40%	46,594	38,812	Timing of costs
Local Travel		71,395	27,584	31,125	3,541	11%	74,700	71,212	
Dues and Fees		25,818	21,772	7,620	(14,152)	-186%	26,170	40,322	Timing of dues payments
Insurance		41,106	16,687	17,645	958	5%	42,360	41,402	Budgeted increase spread throughout the year, renewal in July
Equipment Rental and Maintenance		4,640	1,836	2,455	619	25%	5,896	5,277	Copier/printer machine usage lower than anticipated
Postage		8,439	4,211	4,375	164	4%	10,490	10,326	
Administrative		13,538	3,808	3,355	(453)	-14%	11,540	11,993	DV recruiting
Miscellaneous		2,586	214	3,210	2,996	93%	7,707	4,711	Contingency included
Depreciation		48,986	19,788	21,225	1,437	7%	50,943	49,506	
<b>TOTAL NON PERSONNEL</b>		<b>1,151,179</b>	<b>547,726</b>	<b>507,415</b>	<b>(40,311)</b>	<b>-8%</b>	<b>1,165,273</b>	<b>1,221,636</b>	
<b>TOTAL EXPENSE</b>		<b>5,606,832</b>	<b>2,436,806</b>	<b>2,484,933</b>	<b>48,127</b>	<b>2%</b>	<b>5,933,890</b>	<b>5,901,815</b>	
<b>NET SURPLUS/(DEFICIT) Before Unrealized Gain/Loss</b>		<b>379,431</b>	<b>(41,654)</b>	<b>(127,502)</b>	<b>85,847</b>	<b>-67%</b>	<b>(25,001)</b>	<b>(45,603)</b>	
Unrealized Gain (Loss) on Investments (See Note 1 below)		9,424	605	-	605	-	-	-	
<b>SURPLUS/(DEFICIT) After Unrealized Gain/Loss</b>		<b>\$ 388,855</b>	<b>(41,049)</b>	<b>\$ (127,502)</b>	<b>86,452</b>	<b>-68%</b>	<b>\$ (25,001)</b>	<b>\$ (45,603)</b>	
Capital Expenditures		\$ 14,823	8,953	\$ 15,833	6,880	-177%	\$ 58,700	\$ 58,700	6 laptops purchased in 2025 offset by 5 laptops written off; PBLO accessibility planning
Notes:									
1) The unrealized gain (loss) amount reflects the change in market value of NHLA's brokered CD's and US Treasuries. These securities are intended to be held to maturity and no gains or losses are expected to be realized.									

# New Hampshire Legal Assistance

## Balance Sheet

### 05/31/2025

	Actual 05/31/2025	Actual 05/31/2024
<b>ASSETS</b>		
CURRENT ASSETS:		
Cash and equivalents	2,052,267	1,331,181
Cash, restricted	3,484	0
Investments	1,654,408	1,463,731
Grants and contracts receivable	1,613,284	1,491,892
Contributions receivable, net	54,036	143,323
Prepaid expenses	55,405	81,280
Security deposits	14,925	14,925
Accrued Interest	10,021	6,316
TOTAL CURRENT ASSETS	5,457,830	4,532,648
NONCURRENT ASSETS:		
Property and equipment (net)	232,334	262,402
Right of Use - PV Office Leases	731,097	846,089
Total	963,431	1,108,491
TOTAL NONCURRENT ASSETS	963,431	1,108,491
<b>TOTAL ASSETS</b>	<b>6,421,260</b>	<b>5,641,139</b>
<b>LIABILITIES &amp; NET ASSETS</b>		
LIABILITIES		
CURRENT LIABILITIES		
Accounts Payable	90,122	35,504
Accrued expenses	350,162	326,981
Deposits held for others	3,484	0
Lease Liability - Current	184,392	156,449
TOTAL CURRENT LIABILITIES	628,160	518,934
NONCURRENT LIABILITIES		
Lease Liability - Non-Current	546,705	689,640
TOTAL NONCURRENT LIABILITIES	546,705	689,640
TOTAL LIABILITIES	1,174,865	1,208,574
Net Assets		
Without Donor Restrictions		
Undesignated	1,609,487	1,333,572
Board designated operating reserve	1,525,000	1,475,000
	3,134,487	2,808,572
With Donor Restrictions	2,111,908	1,623,993
TOTAL NET ASSETS	5,246,395	4,432,565
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>6,421,260</b>	<b>5,641,139</b>

Where else can I call for help?

If you have been charged with a crime, you should contact the court to determine if you are eligible for a court-appointed lawyer.

**Call: 1-855-212-1234**

If you need immediate help with a basic need like housing, food, or medication, call **2-1-1**.

If you need resources related to aging or disability, call  
**Service Link**  
1-866-634-9412



**[www.603legalaid.org](http://www.603legalaid.org)**

603-224-3333

*Funded in part by:*



IOLTA Program of the NH Bar Foundation



United Way Partner Agency



Legal Services Corporation



# Do You Need Legal Help?



If you have a civil (not criminal) legal question or problem,

**apply for free help online at**  
**[www.603legalaid.org](http://www.603legalaid.org)**

**or call**  
**603-224-3333**

**Over age 60? Call**  
**1-888-353-9944**

Free civil legal services are available to people in New Hampshire with income and assets below certain limits.

## 603 Legal Aid and New Hampshire Legal Assistance

Working together, we provide legal services in civil (not criminal) matters for low-income people. Services include direct representation by staff attorneys and volunteer attorneys in all of New Hampshire's courts; advice and counsel to people representing themselves; and information and resources. Here are some of the civil case types we handle:

**Housing/utilities** - evictions, foreclosures, property tax

deeding/property tax relief programs, electricity shutoffs

**Public benefits** - Medicaid, TANF, SNAP, disability benefits

**Domestic violence** - orders of protection

**Family law** - divorce, child support

**Consumer** - debt collection, bankruptcy

**Federal Taxes**

**Wills/powers of attorney/advanced directives**

**Criminal record annulments**

**Youth law** - school discipline, special education

**Aging** - financial exploitation, protecting resident rights in nursing homes/assisted living facilities



drcnh.org

Email: [mail@drcnh.org](mailto:mail@drcnh.org)

1-800-834-1721 or (603) 228-0432

Disability Rights Center – NH provides information, referral, advice, legal representation, and advocacy to individuals with disabilities on disability-related issues including special education, access and accommodation, employment and housing discrimination, voting, home and community-based services, and Medicaid.

Contact Disability Rights Center-NH to schedule a free consultation on a disability discrimination issue with an experienced attorney.

## NH Bar Association Programs

### **NH Free Legal Answers**

[www.nh.freelegalanswers.org](http://www.nh.freelegalanswers.org)

Confidential virtual legal advice clinic offered in conjunction with the American Bar Association.

### **Lawyer Referral Service (LRS)**

#### **Modest Means**

(603) 715-3290

[LRsreferral@nhbar.org](mailto:LRsreferral@nhbar.org)

[www.nhbar.org/legal-service-programs](http://www.nhbar.org/legal-service-programs)

Connects qualified low/middle income individuals who are not eligible for free civil legal services with attorneys providing legal services at reduced rates.

### **Lawyer Referral Services (LRS)**

#### **Full-Fee**

(603) 229-0002

[LRsreferral@nhbar.org](mailto:LRsreferral@nhbar.org)

Connects the public at all income levels with attorneys who practice in a specific area of law and charge customary legal fees.

### **Lawline**

1-800-868-1212

6:00 pm to 8:00 pm on the second Wednesday of each month. Volunteer lawyers provide free legal information over the phone.