



NEW HAMPSHIRE LEGAL ASSISTANCE

Working for Equal Justice Since 1971

www.nhla.org

July 10, 2022

Toll-Free (all offices):
1-800-562-3174

Fax (all offices):
1-833-722-0271

TTY:
1-800-735-2964

Mysty Yackel Shappy
New Hampshire Bar Foundation
2 Pillsbury Street
Concord, NH 03301

Via email only: mshappy@nhbarfoundation.org

Dear Mysty:

Enclosed please find the final report of New Hampshire Legal Assistance (NHLA) for the FY 2023 IOLTA Grant Program, including a narrative; plus the following attachments:

- 1) List of collaborating partners (page 4)
- 2) Statistical summary: Closed Cases and Financial Outcomes charts (page 6)
- 3) Financial statement (IOLTA Grant only) (page 8)
- 4) Financial statement (NHLA, through May 31, 2023) (page 9)
- 5) Example of materials funded by the IOLTA Grant (page 11)

On behalf of NHLA's staff and Board, thank you to the Bar Foundation Board and staff for your partnership in providing civil legal aid to our clients and your work to improve access to justice for all in New Hampshire. IOLTA remains crucial to NHLA's services and success.

Please let me know if I can provide any other materials or information, or support your efforts in any way.

Very truly yours,

Sarah Mattson Dustin, Esq.
Executive Director

Enc.

Berlin
38 Glen Avenue
Berlin, NH 03570
603-752-1102

Claremont
24 Opera House Square
Suite 206
Claremont, NH 03743
603-542-8795

Concord
117 North State Street
Concord, NH 03301
603-223-9750

Manchester
1850 Elm Street
Suite 7
Manchester, NH 03104
603-668-2900

Portsmouth
154 High Street
Portsmouth, NH 03801
603-431-7411

Administration
117 North State Street
Concord, NH 03301
603-224-4107

**IOLTA Grant Program – Final Report for FY 2023
NEW HAMPSHIRE LEGAL ASSISTANCE**

Sarah Mattson Dustin, Esq., Executive Director (603) 206-2226
117 North State Street, Concord NH 03301 smattsondustin@nhla.org/www.nhla.org

FY 2023 Grant Amount: \$447,000

NHLA's Purpose and Work Supported by the IOLTA Grant

New Hampshire Legal Assistance (NHLA) is a nonprofit law firm working to make justice a reality for and with people who experience economic hardship that threatens their basic human needs. Through representation and systemic advocacy, NHLA offers civil legal aid that addresses the effects and root causes of poverty.

Individual Client Representation

NHLA's work is centered on representation of individual clients, and organized by practice area projects, as follows:

NHLA's Housing Justice Project, Foreclosure Relief Project, and Fair Housing Project work on cases involving eviction (primarily from subsidized housing and manufactured housing); foreclosure; property tax deedding; and unlawful housing discrimination. Our Energy and Utility Justice Project focuses on access to affordable basic utility services for low-income consumers.

The Domestic Violence Advocacy Project works in partnership with 603 Legal Aid, the New Hampshire Coalition Against Domestic and Sexual Violence, and 12 regional crisis centers to provide holistic civil legal services to victims and survivors of domestic violence, stalking, human trafficking, and sexual assault, with a focus on final protective order hearings and divorce and parenting (custody) cases.

The Benefits Project helps individuals with disabilities obtain Social Security Disability Insurance, Supplemental Security Income, and Aid to the Permanently and Totally Disabled benefits as well as access health care through the Medicaid/Medicare programs. The Project also helps clients with other assistance programs, such as the Supplemental Nutrition Assistance Program (formerly Food Stamps), various cash benefits programs, unemployment insurance, and municipal welfare.

Through the Justice in Aging Project, NHLA assists older adults (age 60 and up) with civil legal problems disproportionately impacting them, including long-term care resident rights, financial exploitation, and illegal and abusive debt collection practices.

The Youth Law Project works with young people facing barriers to school enrollment and completion due to disability, homelessness, abuse or neglect, and long-term school disciplinary proceedings.

The Immigrant Justice Project handles removal (deportation) defense for people who are detained, as well as a variety of immigration case types in which our clients are eligible for immigration relief based on having been victims of crime.

NHLA participates in two Medical-Legal Partnerships: one with Amoskeag Health in Manchester, and one with Dartmouth Health in Lebanon. We focus on immigration legal services with Amoskeag Health, while the Dartmouth Health project is more general in scope.

Impact Advocacy

NHLA has a long history of achieving systems-level change through impact litigation including New Hampshire Supreme Court appeals and class action work. We are currently actively litigating two major class actions with local and national partners including fellow IOLTA Grantee Disability Rights Center-New Hampshire. NHLA also advocates for policies that reduce poverty, promote the well-being of people with low income and older adults, and enhance access to justice. During the 2022 legislative session, we worked primarily on policy bills related to housing, domestic violence, and aging, as well as on the state budget.

FY 2023 Highlights

The enormous success of our eviction clinic program, first launched in August 2021, led NHLA to develop a domestic violence clinic at the Manchester Family Division. Once per week, NHLA advocates attend the court's domestic violence session and provide on-the-spot legal services to people seeking final protective orders. We hope to expand the program to another court this year. We continue to operate eviction clinics in both Manchester and Nashua.

January 1st marked the first day of New Hampshire's two-year pilot project authorizing courtroom representation by qualified paraprofessionals, with attorney supervision, in housing and family law cases in Berlin, Franklin, and Manchester. NHLA believes that Domestic Violence Advocacy Project Director Erin Jasina was the first paraprofessional to appear in court through the pilot project; she secured a final protective order for her client.

The Governor signed a biennial budget that included an additional \$750,000 per year for NHLA's domestic violence work. This brings NHLA's state funding to \$2.25 million per year – the most state funding the organization has ever received. The new funding will support several advocates including new paraprofessionals in Berlin and Claremont.

NHLA debuted a new website that is available in several languages and has improved accessibility features. It is designed to direct clients who need legal services to 603 Legal Aid in a simple and obvious way. We note that we are continuing to refine the new site and are in the process of adding a list of funders, including the New Hampshire Bar Foundation.

The Board and staff continue to uphold NHLA's historically high standards for management. The Board recently adopted an update to NHLA's detailed eligibility guidelines, a revised Board-Designated Reserve Policy, and a new Investment Policy for cash reserves. The organization recently contracted for a racial equity audit focused on human resources processes

and received a series of recommendations that we will look to implement in the months and years ahead.

Project Evaluation

As described in our application, NHLA uses a combination of quantitative and qualitative data and client feedback to evaluate our work.

We used LegalServer, our case management program, to generate the attached “Closed Cases” and “Financial Outcomes” charts, which show (1) the number of clients we helped, as well as the number who were unserved/underserved; and (2) the readily quantifiable financial outcomes we achieved for our clients. In our FY 2023 application, we estimated that during this grant period, NHLA would (approximately) close 935 cases, serve 4,566 people, and achieve financial benefit for clients totaling \$3.4 million. As shown in the abovementioned charts, NHLA met these targets. Most notably, we achieved over \$5.4 million in financial benefit for our clients.

NHLA also continues to seek feedback from our clients using a Client Satisfaction Questionnaire (available in several languages and sent to clients with a stamped return envelope). Responses show that most clients are very satisfied with NHLA’s work. When a client expresses dissatisfaction, the Executive Director investigates immediately and responds as appropriate. NHLA also has a robust client grievance procedure.

Case Stories

Attorney Stephanie Bray prevented homelessness for a 78-year-old woman by helping her apply for assistance from the Homeowner Assistance Fund (HAF). The client was several years behind on her property taxes and had received a notice from her town of an impending tax deed on her home. The HAF payment brought the client current on her property taxes, and NHLA secured a deferment of property taxes for the client into the future. The client’s housing is now secure, and she has the knowledge and tools to seek property tax deferrals for the rest of her life.

Our client came to us seeking an extension of her domestic violence protective order, which NHLA helped her obtain last year. She is a mother of three minor children and is going to school while working full-time in the medical field. Her ex-husband was physically, emotionally, and verbally abusive throughout their relationship. Despite his incarceration, he would mail the client threatening letters, employ others to stalk her and report back to him, and contact her through third parties. Attorney Jessica Morrissey successfully represented the client in obtaining an extension of her order of protection, strengthening our client’s safety and stability.

Attorney Ruth Heintz represented a client who was burdened with the prospect of repaying the Social Security Administration (SSA) around \$40,000 that the SSA determined she and her husband had been overpaid in disability benefits and children’s dependent benefits. The client and her husband both have disabilities and care for their two school-age children. After two hearings, NHLA obtained a full waiver of the overpayment, and the client also received retroactive benefits on her approved claim for new benefits.

NHLA Collaborating and Cooperating Partners: FY 2023

Co-Counseling Law Offices

603 Legal Aid
American Civil Liberties Union – NH
Children’s Rights - NY
Disability Rights Center – NH
National Center for Law and Economic Justice
National Health Law Program
Nixon Peabody LLP
Weil, Gotshal & Manges LLP

Advocacy

ABLE NH
American Friends Service Committee
Center for Budget and Policy Priorities
Center for Responsible Lending
Clean Energy NH
Granite State Organizing Project
Housing Action New Hampshire
LeadingAGE
Manchester NH NAACP
MomsRising
National Employment Law Project
New Futures
NH AFL-CIO
NH Bankers Association
NH Coalition Against Domestic & Sexual Violence
NH Food Access Coalition
NH Fiscal Policy Institute
NH Grocers Association
NH Municipal Association
NH SNAP Coalition
NH Voices of Faith
PLAN NH
Shriver Center on Poverty Law/Legal Impact Network
Southern NH Regional Planning Commission
United Valley Interfaith Project

Consumer

Greenpath Credit Counseling
National Consumer Law Center

Aging

AARP – New Hampshire
AARP Foundation
Adult Day Association
Alzheimers Association MA/NH
Concord Regional Visiting Nurse Association
Crotched Mountain
Easter Seals
EngAGING NH
Foster Grandparents
Granite State Home Health Association
Caregivers
Justice in Aging

LeadingAGE
Life Coping
Manchester Regional Area Council on Aging
Moore Center
National Academy of Elder Law Attorneys – NH Chapter
NH Alliance for Healthy Aging
NH Association of Residential Care Homes
NH Bureau of Elderly and Adult Services
NH Commission on Aging
NH Elder Rights Coalition
NH Financial Abuse Specialty Team
NH Office of Long-Term Care Ombudsman
NH Office of Public Guardian
NH Service Link
North Country Elders Program
Senior Caregivers
Seniors Count
St. Joseph Community Services
UNH Center for Aging and Community Living

Health

American Heart Association
Ammonoosuc Community Health Services
Amoskeag Health
Coalition for NH Oral Health Action
Community Partners (Stafford County)
Conservation Law Foundation
Coös County Family Health Services
Dartmouth Health
Dartmouth-Hitchcock Medical Center
Endowment for Health
Families First Health and Support Center
Foundation for Healthy Communities
Genesis Behavioral Health in Laconia
Granite Case Management
Greater Manchester Assistance Project
Greater Nashua Mental Health Center
Manchester Community Health Center
NH Academy of Family Physicians
NH Community Behavioral Health Association
NH Food Bank
NH Health Care Association
NH Health & Equity Partnership
NH Hunger Solutions
NH Medical Society
NH Partnership for Public Health
NH Pediatric Society
NH Public Health Association
Portsmouth Regional Hospital
Southern NH Area Health Education Center
University of Massachusetts – Boston
Winnepesaukee Regional Public Health Council

Social Services

2-1-1 New Hampshire
Catholic Charities of New Hampshire

NHLA Collaborating and Cooperating Partners: FY 2023

Belknap-Merrimack Community Action Program
Family Assistance Advisory Council
Family Resource Centers:
- TLC Family Resource Center
- Whole Village Family Resource Center
Gateways Community Services
Granite State Independent Living
Greater Nashua United Way
Greater Nashua Food Council
Lakes Region Community Services
Regional Domestic Violence Crisis Centers (12)
Listen Community Services
Monadnock Family Services
NH Listens
Northeast Deaf and Hard of Hearing
Northern Human Services
One Sky Community Services
Overcomers Support Services
Riverbend Mental Health Community Center
Rockingham County Community Action
School Nutrition Association
Southern NH Services
Southwestern Community Services
Strafford County Community Action Committee
Strafford County Family Justice Center
Strafford County Supervised Visitation Center
Sullivan County Nutrition Services
Tri-County Community Action
(Coös, Grafton & Carroll Counties)
United Valley Interfaith Project
West Central Services

Children

End 68 Hours of Hunger
NH Children's Trust
NH Lead Paint Collaborative
Office of the Child Advocate
The Parent Information Center
Waypoint
Youth Enrichment Partnership
Children's Law Center of New Hampshire

Housing

AHEAD (Affordable Housing, Education & Development)
CATCH (Concord Area Trust for Community Housing)
Community Home Solutions
Crossroads House
Harbor Homes, Inc.
The Housing Partnership
Laconia Area Community Land Trust
Local Continuums of Care (Homelessness)
National Housing Law Program
Neighborhood Housing Services of Greater Nashua, Inc.
Neighborworks Southern NH
NH Community Loan Fund
NH Housing Finance Authority

The Carey House
Under the Bridge

Immigrant Rights

Ascentria Care Alliance
International Institute of New Hampshire
New American Africans
NH Coalition for Occupational Safety and Health
NH Immigrants Project
NH Minority Health Coalition
Somali Development Center
Southern Sudan Community of NH
US Citizenship and Immigration Services
Women to Women

Government

Governor's Commission on Disability
Governor's Office for Emergency Relief and Recovery
Local Welfare Administrators Association
Nashua Public Library
NH Banking Department
NH Division for Children, Youth and Families (DCYF)
NH Dept. of Health and Human Services
NH Office of the Governor
NH Department of Justice
NH Department of Energy
NH Employment Security
NH State Veterans Council
NH Unemployment Advisory Council
Office of Consumer Advocate
Office of Minority Health and Refugee Affairs
US Dept. of Veterans Affairs

Private Corporations

Liberty
Eversource Energy
Until Energy Systems, Inc.
New Hampshire Electric Cooperative, Inc.
Bank of New Hampshire
Dupont Group

New Hampshire Legal Assistance Closed Cases
June 1, 2022 to May 31, 2023

		Belknap	Carroll	Cheshire	Coös	Grafton	Hillsborough	Merrimack	Rockingham	Strafford	Sullivan	Out of State and Unknown	Grand Total
Consumer	Clients	1	2	3	2	2	17	10	14	8	2		61
	Referrals												0
	Total clients & Referrals	1	2	3	2	2	17	10	14	8	2	0	61
Family / DV	Clients	3	6	9	6	11	62	13	8	8	6	2	134
	Referrals												0
	Total clients & Referrals	3	6	9	6	11	62	13	8	8	6	2	134
Health	Clients	1	1	2		6	7		6	4	1		28
	Referrals												0
	Total clients & Referrals	1	1	2	0	6	7	0	6	4	1	0	28
Housing	Clients	42	15	30	36	29	259	67	84	59	28	2	651
	Referrals												0
	Total clients & Referrals	42	15	30	36	29	259	67	84	59	28	2	651
Income Maintenance and Employment	Clients												158
	Referrals	10	4	3	6	15	49	21	23	10	12	5	0
	Total clients & Referrals	10	4	3	6	15	49	21	23	10	12	5	158
Individual Rights	Clients			2	1	2	12	4	1	9	1	3	35
	Referrals												0
	Total clients & Referrals	0	0	2	0	2	12	4	1	9	1	3	34
Other Civil Legal Matters	Clients	1	2		2	2	1	2	5		1	1	17
	Referrals												0
	Total clients & Referrals	1	2	0	2	2	1	2	5	0	1	1	17

Clients Served	58	30	49	53	67	407	117	141	98	51	13	1084
Client Family Members Served	75	30	45	57	93	572	136	109	76	83	17	1293
People Provided Brief Services at Eviction Clinics						299						299
Referrals to Other Agencies	49	40	52	56	106	658	180	254	114	112	3	1624
Unmet Need (Primarily Due to Lack of Resources)	11	9	15	12	14	92	19	39	22	16	11	260
Total People Assisted	193	109	161	178	280	2028	452	543	310	262	44	4560

New Hampshire Legal Assistance Financial Outcomes
June 1, 2022 to May 31, 2023

		A	B	C	B + C	
Case Type	Cases*	Recurring Payment, Assistance or Debt Avoided (Monthly)	Value of Recurring Payment, Assistance or Debt Avoided (Annualized)	One-Time Recovery	Total	Total Value of Payment, Assistance or Debt Avoided (After Projected Duration)
Family Law	24	\$17,620	\$211,440	\$369,362	\$580,802	
Federally Subsidized Housing/Fair Housing/Other Housing	96	\$48,709	\$584,508	\$512,077	\$1,096,585	
Foreclosure & Property Taxes	67			\$2,454,301	\$2,454,301	
Consumer	7			\$63,693	\$63,693	
Supplemental Security Income (SSI) (Projected Duration: 9.7 Years)	16	\$7,352	\$88,224	\$181,188	\$269,412	\$855,773
Social Security Disability (SSDI)** (Projected Duration: 10.5 Years)	6	\$8,930	\$107,160	\$109,132	\$216,292	\$1,125,180
Estimated Value of Medicare for SSDI Beneficiaries^ (Projected Duration After Waiting Period: 8.5 Years)		\$6,455	\$77,460		\$77,460	\$658,410
Unemployment	32			\$598,158	\$598,158	
APTD	1			\$928	\$928	
TANF	5	\$5,564	\$66,768	\$1,830	\$68,598	
SNAP (Food Stamps)	5	\$1,505	\$18,060	\$2,526	\$20,586	
Local Welfare	17			\$28,253	\$28,253	
Other	4			\$12,508	\$12,508	
Totals	280	\$96,135	\$1,153,620	\$4,333,956	\$5,487,576	\$2,639,363

*This column includes NHLA cases with readily quantifiable financial outcomes only, including cases in which NHLA's client secured title to real estate (which is reported as a one-time recovery).

**In some of these cases the client received a combination of SSI and SSDI.

^The most recent federal government data available shows that in 2018 Medicare provided an average of \$12,910 per year in payments for the medical and hospital bills of Medicare beneficiaries. See https://www.medpac.gov/wp-content/uploads/2022/07/July2022_MedPAC_DataBook_Sec2_SEC.pdf (page 18). Please note that in previous years, the federal government data included average payments per year specifically for people receiving Medicare based on disability rather than age (excluding payments for people with end-stage renal disease). The data no longer differentiates between different categories of beneficiaries in that way. Our estimate of the amount of Medicare coverage gained for our clients is derived by multiplying the number of new Medicare beneficiaries by the average annual expenditure. As Medicare expenditures are generally higher for beneficiaries receiving Medicare based on disability and also generally rise over time, this number is likely lower than the actual amount of Medicare benefits these clients will receive.

New Hampshire Legal Assistance
IOLTA 12 MONTH FINANCIAL REPORT
June 1, 2022 - May 31, 2023

Personnel	
Salaries	\$ 294,515
Employment Taxes	22,840
Benefits	54,997
Personnel Subtotal	<u>372,352</u>
Non-Personnel	
Space & Occupancy	22,124
Office Supplies & Expenses	3,727
Postage	855
Equip. Rental & Maintenance	466
Telephone & Data Communications	2,557
Library and Research	4,406
Training & Meetings	1,240
Insurance (Malprac,Prop,Bond)	3,098
Dues & Fees	2,315
Litigation Expenses	1,580
Temporaries/Contract Services/Audit*	23,676
Travel-Local	4,403
Administrative	113
Miscellaneous	625
Depreciation	3,464
Non-Personnel Subtotal	<u>74,648</u>
Total Expenses	<u><u>\$ 447,000</u></u>

*sub-grants not included

New Hampshire Legal Assistance									
Income Statement - Budget vs Actual									
May 2023									
		12/31/22 Actual Audited	YTD 05/31/2023	YTD Budget	Fav (Unfav)		2023 Budget	2023 Rolling Forecast	Variance Explanation
REVENUE									
Statewide Appropriation		\$ 1,500,000	\$ 625,000	\$ 625,000	\$ -	0%	\$ 1,500,000	\$ 1,500,000	
Domestic Violence		866,295	389,136	432,070	(42,934)	-10%	1,010,561	967,627	Fed DV behind budget due to lag in referrals from WISE. Remedy in place.
IOLTA		476,044	186,250	186,250	-	0%	501,000	616,750	Forecast includes \$115,750 additional IOLTA funding
Fair Housing		681,357	273,344	279,365	(6,021)	-2%	588,324	611,465	HUD ARP grant slightly behind. Forecast includes an increase in HUD PEI funding beginning June 2023
Nonprofit Relief Fund/COVID Funding		594,176	277,697	265,835	11,862	4%	464,000	475,862	ERAP II ahead of budget due to timing of revenue recognition
Immigration and Removal Defense		209,163	29,079	60,000	(30,921)	-52%	170,000	124,079	Gap in funding - Removal defense grants renew July 1
Justice in Aging		327,628	139,187	137,295	1,892	1%	329,500	331,392	
Homeless		50,000	20,833	20,835	(2)	0%	50,000	49,998	
CLS - Fundraising		163,062	55,202	45,000	10,202	23%	175,000	185,202	Kickoff event more successful than expected
Medical-Legal/Medicaid Expansion		92,041	45,778	42,500	3,278	8%	108,000	111,278	Dartmouth Med-Legal project ahead of budget
North Country - Tillotson		100,000	41,667	41,665	2	0%	100,000	110,002	
United Ways		50,429	19,456	19,004	452	2%	50,617	48,985	
Case Revenue		20,866	10,490	14,775	(4,286)	-29%	72,500	68,215	Revenue is from two benefits cases. We will need to adjust this forecast to account for training timeline
General Operating - EH		25,000	-	-	-		25,000	25,000	
General Operating - NHCF		50,000	-	-	-		50,000	50,000	
Interest Income		13,525	21,416	14,885	6,531	44%	35,726	51,966	Higher rates plus the additional investment of cash on hand (Treasury notes purchased)
Benefits		29,000	3,275	7,915	(4,640)	-59%	19,000	14,360	NH Hunger Solutions no contract but billing for occasional trainings
Youth Law		8,750	2,083	2,083	-		-	2,083	
Consumer Protection		2,244	704	1,596	(892)		6,384	5,492	
Donations - Other		46,215	4,104	6,250	(2,146)	-34%	15,000	12,854	
Miscellaneous		21,409	50	-	50		50,000	50,050	
	TOTAL REVENUE	5,327,201	2,144,751	2,202,324	(57,572)	-3%	5,320,612	5,412,661	
EXPENSES									
PERSONNEL									
Salaries		3,115,945	1,354,776	1,380,250	25,474	1.8%	3,268,563	3,243,089	Staff gap and timing of new hires
Employer FICA		233,383	103,437	99,150	(4,287)	-4%	240,239	244,526	Budgeted for higher pre-tax deductions
Unemployment Insurance		11,540	6,057	8,600	2,543	30%	9,297	6,754	Rates have come down post pandemic
Health Insurance		305,917	142,104	152,080	9,976	7%	366,118	356,142	Staff gap and timing of new hires
Dental Insurance		55,800	24,099	25,229	1,130	4%	60,737	59,607	
Life Insurance		9,019	3,235	4,011	776	19%	9,655	8,879	
Workers Compensation Ins		3,145	1,189	1,713	524	31%	4,126	3,602	
Retirement Contribution		210,992	63,814	68,095	4,281	6%	163,933	159,652	Staff gap and timing of new hires
	TOTAL PERSONNEL	3,945,740	1,698,712	1,739,128	40,416	2.32%	4,122,668	4,082,252	
NON PERSONNEL									
Space and Occupancy		236,506	101,515	103,650	2,135	2%	246,899	244,764	
Communications		27,476	11,587	12,355	768	6%	29,662	28,894	
Office Supplies and Expenses		41,788	20,015	19,360	(655)	-3%	44,530	45,185	
Library and Research		48,885	20,894	21,375	481	2%	52,100	51,619	
Contracted Services - Intake		117,177	47,500	54,430	6,930	13%	130,628	123,698	603 Legal Aid intake staff gaps
Contracted Services - Audit		17,000	18,250	18,000	(250)	-1%	18,000	18,250	
Contracted Services - Legal		18,542	560	16,665	16,105	97%	40,000	23,895	Contingency budget
Contracted Services - IT		82,266	31,775	36,835	5,060	14%	94,852	89,792	Timing and contingencies
Contracted Services - Other		38,491	10,529	16,735	6,206	37%	40,160	33,954	Timing of purchases and some contingency budget
Contracted Services Sub-Grants		244,553	106,837	92,763	(14,074)	-15%	214,868	228,942	HUD EOI invoices higher than budget partially offset by lower WISE (LAV grant) invoices
Client Legal Costs		15,347	6,814	6,435	(379)	-6%	14,014	14,393	
Trainings and Meetings		21,179	10,554	10,162	(392)	-4%	32,736	33,128	
Local Travel		40,379	20,059	20,315	256	1%	48,260	48,004	
Dues and Fees		23,577	8,610	8,593	(17)	0%	26,373	26,390	
Insurance		31,646	14,301	14,725	424	3%	35,341	34,917	
Equipment Rental and Maintenance		4,988	2,098	2,540	442	17%	6,099	5,657	
Postage		9,282	4,051	4,025	(26)	-1%	9,656	9,682	
Administrative		2,549	2,243	1,000	(1,243)	-124%	2,405	3,648	Recruiting expense for new positions
Miscellaneous		3,290	835	1,040	205	20%	2,500	2,295	
Depreciation		34,313	17,568	18,355	787	4%	44,049	43,262	
	TOTAL NON PERSONNEL	1,059,233	456,594	479,358	22,764	5%	1,133,132	1,110,368	
	TOTAL EXPENSE	5,004,974	2,155,305	2,218,486	63,180	3%	5,255,800	5,192,620	
	NET SURPLUS/(DEFICIT) Before Unrealized Gain/Loss	322,227	(10,554)	(16,162)	5,608	-35%	64,812	220,041	
Unrealized Gain (Loss) on Investments (See Note 1 below)		(34,808)	9,709	-	9,709		-	-	

New Hampshire Legal Assistance

Balance Sheet at 05/31/2023

	Actual 5/31/2023	Actual 5/31/2022
ASSETS		
CURRENT ASSETS:		
Cash and equivalents	\$ 812,809	\$ 1,578,494
Cash, restricted	-	7,843
Investments	1,379,720	800,006
Grants and contracts receivable	1,587,605	1,170,489
Contributions receivable, net	140,880	60,782
Prepaid expenses	91,068	86,263
Security deposits	13,925	13,925
Accrued Interest	2,844	210
TOTAL CURRENT ASSETS	4,028,852	3,718,012
NONCURRENT ASSETS:		
Property and equipment (net)	257,946	208,726
Right of Use - PV Office Leases	726,261	887,739
TOTAL NONCURRENT ASSETS	984,207	1,096,465
TOTAL ASSETS	\$ 5,013,059	\$ 4,814,477
LIABILITIES & NET ASSETS		
LIABILITIES		
CURRENT LIABILITIES		
Accounts Payable	\$ 46,870	\$ 91,557
Accrued expenses	287,107	272,382
Deposits held for others	-	7,843
Refundable advances	3,232	-
Lease Liability - Current	124,191	161,478
TOTAL CURRENT LIABILITIES	461,400	533,260
NONCURRENT LIABILITIES		
Lease Liability - Non-Current	602,070	726,261
TOTAL LIABILITIES	1,063,470	1,259,521
Net Assets		
Without Donor Restrictions		
Undesignated	1,684,986	1,448,352
Board designated operating reserve	700,000	650,000
	2,384,986	2,098,352
With Donor Restrictions	1,564,603	1,456,604
TOTAL NET ASSETS	3,949,589	3,554,957
TOTAL LIABILITIES AND NET ASSETS	\$ 5,013,059	\$ 4,814,477

Where else can I call for help?

If you have been charged with a crime, you should contact the court to determine if you are eligible for a court-appointed lawyer.

Call: 1-855-212-1234

If you need immediate help with a basic need like housing, food, or medication, call **2-1-1**.

If you need resources related to aging or disability, call
Service Link
1-866-634-9412



www.603legalaid.org

603-224-3333

Funded in part by:



IOLTA Program of the NH Bar Foundation



United Way Partner Agency



Legal Services Corporation



Do You Need Legal Help?



If you have a civil (not criminal) legal question or problem,

apply for free help online at
www.603legalaid.org

or call
603-224-3333

Over age 60? Call
1-888-353-9944

Free civil legal services are available to people in New Hampshire with income and assets below certain limits.

603 Legal Aid and New Hampshire Legal Assistance

Working together, we provide legal services in civil (not criminal) matters for low-income people. Services include direct representation by staff attorneys and volunteer attorneys in all of New Hampshire's courts; advice and counsel to people representing themselves; and information and resources. Here are some of the civil case types we handle:

Housing/utilities - evictions, foreclosures, property tax

deeding/property tax relief programs, electricity shutoffs

Public benefits - Medicaid, TANF, SNAP, disability benefits

Domestic violence - orders of protection

Family law - divorce, child support

Consumer - debt collection, bankruptcy

Federal Taxes

Wills/powers of attorney/advanced directives

Criminal record annulments

Youth law - school discipline, special education

Aging - financial exploitation, protecting resident rights in nursing homes/assisted living facilities



drcnh.org

Email: mail@drcnh.org

1-800-834-1721 or (603) 228-0432

Disability Rights Center – NH provides information, referral, advice, legal representation, and advocacy to individuals with disabilities on disability-related issues including special education, access and accommodation, employment and housing discrimination, voting, home and community-based services, and Medicaid.

Contact Disability Rights Center-NH to schedule a free consultation on a disability discrimination issue with an experienced attorney.

NH Bar Association Programs

NH Free Legal Answers

www.nh.freelegalanswers.org

Confidential virtual legal advice clinic offered in conjunction with the American Bar Association.

Lawyer Referral Service (LRS)

Modest Means

(603) 715-3290

LRsreferral@nhbar.org

www.nhbar.org/legal-service-programs

Connects qualified low/middle income individuals who are not eligible for free civil legal services with attorneys providing legal services at reduced rates.

Lawyer Referral Services (LRS)

Full-Fee

(603) 229-0002

LRsreferral@nhbar.org

Connects the public at all income levels with attorneys who practice in a specific area of law and charge customary legal fees.

Lawline

1-800-868-1212

6:00 pm to 8:00 pm on the second Wednesday of each month. Volunteer lawyers provide free legal information over the phone.